

This is message 134/2009 from the Valleys and Vale Neighbourhood Watch sent on 11/09/09. Gloucestershire Police, Trading Standards and Vulnerable Adult Team of the County Council are very concerned about a growing number of complaints about the selling techniques and activities of certain mobility product companies that come from the Nottingham area. The elderly are the main targets and problems arise from pressure selling, over charging, or selling products unsuitable for the customer, either by cold calling or unsolicited phone calls to pressure people in to making appointments. Incidents in our County have happened in Cam, Stroud, Cheltenham, Tewkesbury and the Forest of Dean. In some cases the sellers have suggested they are working with the local Council or NHS. This is not the case. Please advise members to be extra careful if approached in this manner to buy mobility aids. Always report such callers to the police so that they can be checked out. END